

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey (2018-19)

1. How much of the syllabus was covered in the class?

4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69%
1 – 30 to 54% 0 – Below 30%

2. How well were the teachers able to communicate?

4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily
1 – Generally ineffective 0 – Very poor communication

3. The teacher's approach to teaching can best be described as

4 – Excellent 3 – Very good 2 – Good 1 – Fair 0 – Poor

4. Fairness of the internal evaluation process by the teachers.

4 – Always fair 3 – Usually fair 2 – Sometimes unfair
1 – Usually unfair 0 – Unfair

5. Was your performance in assignments discussed with you?

4 – Every time 3 – Usually 2 – Occasionally 1 – Rarely 0 – Never

6. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly 3 – Often 2 – Sometimes 1 – Rarely 0 – Never

7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly 3 – Very well 2 – Moderately 1 – Marginally 0 –
Not at all

8. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

9. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never

10. The teachers illustrate the concepts through examples and applications.

4 – Every time 3 – Usually 2 – Occasionally 1 – Rarely 0 – Never

11. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 – Reasonably 2 – Partially 1 – Slightly 0 – Unable to

12. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time 3 – Usually 2 – Occasionally 1 – Rarely 0 – Never

13. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

14. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3 – Moderate 2 – Some what 1 – Very little 0 – Not at all

15. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

16. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent 3 – Moderate 2 – Some what 1 – Very little 0 – Not at all

17. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3–70–89% 2–50–69% 1–30–49% 0 – Below 29%

18. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree











